

80|50 COVID Operations

The Town of Mammoth Lakes has approved 80|50 to remain open for owners only from the same household for each stay subject to certain restrictions and guidelines guests are not allowed at this time. We kindly ask that owners check in and receive keys for their stays. This is being done to allow owners to come to their property here in Mammoth Lakes. The following restrictions and guidelines are based upon the guidelines set forth from the CDC, American Hotel Association, and the Town of Mammoth Lakes through the Mono County Health Department. We have agreed to these restrictions and guidelines and request that all owners comply with them, so we don't lose our ability to operate. And please note that these restrictions and guidelines may change at any time if conditions change.

Restrictions and Guidelines

IF YOU ARE ILL OR SHOW ANY SIGNS OF THE COVID-19 SYMPTOMS OR HAVE COME INTO CONTACT WITH ANYONE THAT HAS BEEN TESTED POSITIVE WITH COVID-19 DO NOT CHECK INTO 80|50. YOU ARE TO STAY HOME.

ALL OWNERS MUST WEAR A FACE MASK IN THE PUBLIC AREAS OF THE BUILDING. CURRENTLY ALL PUBLIC AREAS IN MAMMOTH REQUIRE THE WEARING OF A FACE COVERING.

The following areas of 80|50 will remain **closed** until we get the approval from the Mono County Health Department to open these areas of high contact and social gathering: the rooftop lounge, gym, theater, game room and the hot tubs.

Hopefully during the winter, we will be able to loosen some of the restrictions described above.

Check in and check out procedures:

All check-ins will be at 4pm or later to allow the full 48 hours of down time for the rooms.

When you arrive in Mammoth, please call the front desk to inform them you are close. The staff will then pull keys and have them ready for you at the front desk. We will not require you to sign a registration card at this time to eliminate one area of common contact.

Upon arrival, all owners who enter the lobby will be required to have face coverings to protect yourself and our staff. We have placed a table in the lobby to create the safe operating distance between owner and staff members of at least 6 feet. Once in the lobby, if other owners are here checking in, please keep at least 6 feet of distance apart from staff and other owners. Please note we will not be offering assistance with luggage at check-in, but we will place your bins in your room if it is **requested before arrival**.

Owners will be required to check-out no later than 10am to allow the full 48 hours on our room recovery time. When checking out, please call down to the front desk and let us know that you are departing, so we can lock the room down and check you out of the system. During your stay if you become ill or are exposed to anyone who is ill or showing signs of illness; you may need to isolate in place, utilize the Town's designated facility, leave, and may call 211-nurse line to see if you need to be tested for COVID-19. Please inform the front desk immediately if you leave the facility so we can lock your room down after your stay and have it professionally disinfected prior to the next owner visit. If you have a balance on your stay, we will contact you via email or phone to get payment to avoid you having to come to the front desk and checking out or making payment in person.

Other Changes

Our coffee stations on the roof top and back office will be closed. We kindly ask that no one uses the bell room or the back-office space, as to protect the working environment for the staff members.

We kindly ask that all kitchen wear that is used during your stay be left out so we can ensure proper sanitizing before the next arrival. We also recommend owners to wash all items prior to using them.

All throw pillows and any soft goods will be removed from the units until it is safe for us to return the items back into the units. Extra pillows and blankets can be requested by calling the front desk.

All beds will be triple sheeted. We kindly ask that you use the towels and robes for your entire stay. However, we understand that you may need more, so we ask that you call the front desk if you need extra coffee, towels, soap, trash removal, etc. Please use a linen bag to place used linens out for staff to collect one will be provided in your unit..

We will not be offering daily tidy's during the stay. If a tidy is needed or requested, then we will require that the room be vacated for the time it takes to do a minimum tidy that will include taking the trash out and replenishing towels (please place dirty towels in a linen bag) and supplies. We will not be making beds or cleaning kitchens to protect both the owner and the staff. Our team will be available to assist with requests as they are needed. Please call down to the front desk if something is required.

We will be providing a hand sanitizing station outside of the front doors. Before you enter the lobby please ensure your hands have been sanitized prior to entering 80|50 as a first step of containment and cleanliness for you and our staff.

Our staff will regularly clean all contact surfaces, handrails, elevators, and public areas to help ensure a clean environment for you and your family. We ask that any children be accompanied by adults to make sure they are following the rules with regards to face masks coverings (applies to children over the age of 2 and is recommended for all) and hand washing/sanitizing and not entering areas that are closed. If you need masks/face coverings, please ask the front desk.

New housekeeping standards:

- Wear gloves and face masks at all times and maintain social distancing
- Wash and/or sanitize hands frequently
- Minimize contact with guests' personal belongings when cleaning
- Following the handling of any personal belongings sanitize hands
- Have room ventilated while cleaning to increase circulation
- Ensure frequent and diligent cleaning of common surfaces using EPA approved disinfectant and allowing the disinfectant to sit for 1 minute (or as directed on the product) once applied, focusing particularly on high touch surfaces
- Launder all bedding between guests
- Seal and clear away dirty linen bags immediately
- Vacuum all residences between guests, guests to not occupy residence for a full three hours after vacuuming
- No daily tidy service will be performed unless requested. If requested, guests must vacate the room while housekeeping performs the tidy. This will be a limited service and staff should be provided with at least a 3-hour notice prior to tidy service being provided.

New Front Desk and Night Audit standards:

- Wear face masks at all times and maintain social distancing
- Wash and/or sanitize hands frequently
- Ensure frequent and diligent cleaning of common surfaces
- Provide no-touch check-in and check-out procedures

As we move through this difficult time we will continue to adjust and modify restrictions as allowed. We ask that you help our 80|50 team in following these guidelines as they have been implemented for your safety and our staff's safety so we can accommodate owners to come to their second home. It is going to take a team effort to keep 80|50 safe and we want to thank you in advance for your role in helping us do this during an incredibly challenging time.

Kind Regards
80|50 Team